



PERSONAL DATA PROTECTION NOTICE

General

In accordance with the Personal Data Protection Act (PDPA), 2010 and in our continuing efforts to ensure that your personal data is protected, we hereby disclose in this Personal Data Protection Notice (“**Notice**”) how your personal data shall be managed by TH Plantations Berhad. TH Plantations Berhad reserves the right to amend this Notice from time to time.

For the purpose of this Notice, “TH Plantations Berhad” herein shall refer to TH Plantations Berhad and its group of companies, including its subsidiaries and controlled companies (“**THP**” or “**we**” or “**us**” or “**our**”).

Please ensure that you have read and understood this Notice before accessing our website or providing your personal data to us.

By accessing our website, interacting with us and submitting personal data to us, you agree and consent to us, as well as our representatives and/or agents collecting, using, processing, disclosing, sharing and storing your personal data, and disclosing such personal data to relevant third parties in the manner set forth in this Notice.

1. Personal Data

1.1 In this Notice, “**Personal Data**” refers to any information about an individual who can be identified (a) from that information; or (b) from that information and other information which is in our possession.

1.2 During the course of dealing or transacting with you, we process Personal Data which includes but is not limited to the following:-

- (a) personal particulars including name, date of birth, address, contact details, email, passport number and national registration identity card (NRIC) number;
- (b) demographic details such as profession, age, race, religion, ethnicity, gender, marital status, income and educational and professional background; and/or

- (c) other electronic data or information relating to you such as Internet Protocol addresses, cookies, activity logs, location data, website movements, log-in information, browser type, operating system and URL information.

1.3 If you provide us with Personal Data of anyone other than yourself, please ensure that you have obtained their prior consent. Additionally, they should understand how we collect, use, process, share, disclose and store their Personal Data as outlined in this Notice.

1.4 Although we try to provide a clear and comprehensive information about our Personal Data policy, this Notice shall not cover all possible situations or scenarios concerning Personal Data. If you have any questions or need further clarification regarding a specific circumstance, please feel free to contact us.

2. Collection of Personal Data

2.1 Generally, your Personal Data are collected through various methods which may include the following:-

- (a) when you visit our website or interact with our website;
- (b) Personal Data which are available in the public domain;
- (c) interact with our staff via telephone (which may be recorded), letters, fax, face-to-face meetings, social media platforms and emails;
- (d) apply to us or one of our subsidiaries for a job;
- (e) request for further information or documents;
- (f) attend our events or meetings;
- (g) Personal Data which are directly / voluntarily provided by you by way of application forms or agreements, contest applications and surveys;
- (h) when your images are captured via CCTV cameras while you are at our premises, or via photographs or videos taken by us or our representatives when you attend our events or activities; and/or
- (i) when you submit Personal Data to us for any other reasons.

2.2 You must ensure that all Personal Data submitted to us is complete, accurate, true and correct. Failure to do so, it may result in delays on responding to your queries or cause difficulties in processing your request.

3. Purposes of the Collection & Use of Personal Data

3.1 We may use your Personal Data for the purposes set forth below, including but not limited to:

- (a) to identify you and personalise any communications with you;
- (b) to assess and/or verify your credit worthiness;
- (c) to process and respond to queries, feedback, complaints and requests;
- (d) to have a better understanding of your needs as THP's client/vendor/customers;
- (e) for identification verification;
- (f) for security and fraud prevention purposes;
- (g) for the purposes of strategic alliances, joint ventures;
- (h) for such other purposes as permitted by applicable law with your consent; and
- (i) for all other purposes in relation or incidental to the above.

4. Disclosure of Your Personal Data

4.1 We will take reasonable steps to protect your Personal Data against unauthorised disclosure. Subject to any applicable laws, your Personal Data may be disclosed for the purposes listed above, where relevant, to the following entities or parties, whether they are located within or outside Malaysia:

- (a) amongst the THP Group of companies ("**Group**");
- (b) our approved third-party service providers who provide services to the Group, such as insurance companies, financial institutions, telecommunications, information technology, payment, printing, billing, debt recovery or other services to the Group;
- (c) our professional advisers including consultants, auditors and lawyers, insurers & brokers;
- (d) agent or contractors acting on behalf or appointed by us to act on your behalf;
- (e) relevant government ministries, regulators, statutory boards or authorities or law enforcement agencies to comply with any laws, rules, guidelines and regulations or schemes imposed by any governmental authority; and/or
- (f) any other party to whom you authorise us to disclose your Personal Data to.

5. Security of Personal Data

- 5.1 We will take reasonable commercial measures to protect your Personal Data from loss, theft, unauthorised access, disclosure, copying, use or modification.
- 5.2 We use various methods to safeguard your Personal Data, including physical measures, technical tools and organisational controls.
- 5.3 Online security is a priority. We will incorporate security measures such as encryption, authentication tools and firewalls to protect your Personal Data from any unauthorised access and tampering.
- 5.4 We shall not guarantee an absolute security over your Personal Data. However, we will take reasonable efforts to prevent data loss, misuse or alteration to your Personal Data.

6 Retention of Personal Data

- 6.1 We shall retain the Personal Data provided to us as required for business or legal purposes, which may vary depending on the circumstances.
- 6.2 We will only process your Personal Data in accordance with the instructions given by you and in accordance with the PDPA;
- 6.3 We will take appropriate measures in terms of management and technical services to protect your Personal Data from (i) any processing or usage of Personal Data which is not authorised or (ii) the loss or destruction of the Personal Data caused by our negligence;
- 6.4 We will not keep your Personal Data longer than is necessary for the fulfilment of the lawful purposes which are permitted by law.

7 Withdrawal of consent, access and correction of Personal Data

If you wish to limit the processing of your Personal Data for any of the stated purposes or have any questions regarding the Notice, please contact us. For any inquiries, complaints or to request for access, corrections, amendments, updates or withdrawal of consent regarding your Personal Data, you may contact us at:

Investor Relations

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